



11th August 2025

The General Manager
Devyani Food Industries
Esoi Road Off LungaLunga Road
P.O Box 102-00507
NAIROBI

Dear Sir/Madam

RE: MILK DELIVERED ON 31-05-2025

The above subject refers,

We are investigating a stock of milk totaling 10 packets that is alleged to have been supplied to the Clarion Hotel Coffeeshop reportedly to replace some previous spoilt stocks. The said milk was allegedly delivered by your area (CBD) sales lady (Celestine) who took the said milk straight to the sales outlet, bypassing the store or the security as is our receiving procedure.

The issue has erupted after the said milk was discovered in a locked drawer at the coffeeshop washing area and the enquiries from the cost controller as to how the milk was delivered without a delivery note notwithstanding whether it was a replacement or a new stock has to date remained elusive.

The hotel management just requires a confirmation that the said milk was delivered from Devyani Milk suppliers for the purpose of replacing some previously spoilt milk without a delivery note.

Robert M Kinyua
CHIEF EXECUTIVE OFFICER