

SULTANI ISSA

Casino Professional

Zanzibar, Tanzania

Email: sultaniissa@gmail.com | Phone: +255 786 558254 / +255 716 468585

Professional Summary

Experienced casino professional with over 8 years of hands-on experience in gaming operations, including dealing, inspection, and floor management. Skilled in supervising staff, ensuring regulatory compliance, and maintaining high service standards in fast-paced casino environments. Seeking to bring expertise and integrity to a reputable international casino.

Key Skills

- Table Game Operations
- Customer Service & Conflict Resolution
- Staff Supervision
- Compliance with Gaming Regulations
- Time Management
- Bilingual: English & Swahili

Professional Experience

Kings Casino – Dar es Salaam

Casino Manager / Pit Boss | 2022 – 2024

- Oversaw daily casino operations and supervised a team of 20+ staff
- Designed and implemented promotional campaigns to improve customer retention
- Maintained compliance with gaming regulations and enhanced service quality
- Conducted performance evaluations and staff mentoring

Macau Casino

Inspector | 2018 – 2021

- Monitored table games to ensure fair play and compliance
- Provided performance feedback and mentoring to dealers
- Coordinated with security and operations teams

Le Grand Casino
Casino Dealer | 2016 – 2018

- Dealt games such as Blackjack, Roulette, and Poker
- Ensured fair play and customer satisfaction
- Maintained game equipment and reported irregularities

Education & Training

Diploma in Marketing – College of Business Education (CBE), 2012–2014

Basic Certificate in Marketing – College of Business Education (CBE), 2011–2012

Certificate in Graphic Design – University of Dar es Salaam Computing UCC, 2010–2011

Certificate of Secondary Education-biafra secondary school,2007-2010

Referees

George Ljokov
Kings Casino, North Macedonia
Phone: +389 70 531 596
Email: george.ljokov@live.com

Hassan A. Juma
Keds Tanzania Co. Ltd, Dar es Salaam
Phone: +255 717 788 889
Email: hassan24.abdulrazak@gmail.com

The National Examinations Council of Tanzania



Certificate of Secondary Education

This is to certify that SULTANI I KIMBONDILE

Index No. S1189-0317

sat for the Certificate of Secondary Education Examination

at BIAFRA SECONDARY SCHOOL

in OCTOBER 2010

and qualified for the award of a

CERTIFICATE OF SECONDARY EDUCATION

in Division FOUR

after attaining the following performance:-

Subject	Grade
CIVICS	D (PASS)
HISTORY	D (PASS)
GEOGRAPHY	D (PASS)
KISWAHILI	C (PASS)
ENGLISH LANGUAGE	C (PASS)
BIOLOGY	F (FAIL)
BASIC MATHEMATICS	D (PASS)

Chairperson

Executive Secretary

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CS10 0033794





University of Dar es Salaam Computing Centre



Certificate

2011DPC - 04729

No.

This is to certify that

SULTAN ISSA KIMBONDILE

has successfully completed a course of instruction in

Basic Graphic Design (DTP)

Covering

**Ms Publisher
Adobe Photoshop
Adobe PageMaker
Coral Draw**

From 3 October 2011 to 14 November 2011

Managing Director

Training Manager



COLLEGE OF BUSINESS EDUCATION

UNITED REPUBLIC OF TANZANIA
DAR ES SALAAM

(Incorporated by an Act of Parliament)

Basic Certificate in Marketing
(BCMK)

This is to Certify

that

SULTAN ISSA KIMBONDILE

has completed the One-Year Certificate Course of the College and has fulfilled the conditions required as to attendance and examination and is awarded for his/her performance Grade:

PASS

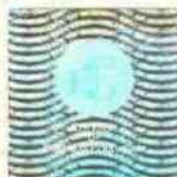
The Governing Council hereby grants this student a
Basic Certificate in Marketing

CHAIRMAN OF THE
GOVERNING COUNCIL

CHAIRMAN OF THE
BOARD OF EXAMINERS

PRINCIPAL

on the 3rd, December 2012



BCMK 0000602

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COLLEGE OF BUSINESS EDUCATION

UNITED REPUBLIC OF TANZANIA
DAR ES SALAAM

(Incorporated by an Act of Parliament)

Diploma in Marketing (DM)

This is to Certify

that

SULTAN ISSA KIMBONDILE

has completed the Two-Year Diploma Course of the College and has fulfilled the conditions required as to attendance and examination and is awarded for his/her performance Grade:

PASS

The Governing Body hereby grants this student a
Diploma in Marketing

CHAIRMAN OF THE
GOVERNING BODY

RECTOR

on the 30th, November 2014



DM 0001274

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Certificate of Participation

This is to certify that

Sultan I. Kimbondile

has attended a 1 - Day 'Customer Service'
Training Program
Held on 2nd May, 2014

Organized by:



A handwritten signature in black ink.

Director

A handwritten signature in black ink.

Facilitator



Le Grande Casino
Thinamy Entertainment Limited
Harbour View Towers, Samora Ave.
P O Box 13464, Dar Es Salaam
Republic of Tanzania

16th June, 2018

From: Human Resource Department,
Dar es Salaam
Tanzania

To: Sultan Issa (Dealer)
Dar es Salaam
Tanzania

Recommendation Letter

We hereby confirm that Mr. Sultan Issa was an employee of Le Grande Casino,
and was employed as a **Dealer** (by fixed term contract).



Human Resources Manager



J.X BETTING (T) LTD

P.O. BOX 5087 TEL - 0766 055 555 / 0752 662 655
2ND FLOOR, PALM VILLAGE MIKOCHE NI, DAR ES SALAAM, TANZANIA

CERTIFICATE OF SERVICE

This is to certify that **SULTAN ISSA KIMBONDILE** was an employee of this company in a capacity of a Pit Boss from **10th March 2023 to 10th March 2024**.

He left free of any obligation and thus the company wish him
all the best in his future endeavors.

Mwaka

Human Resources Manager
J.X Betting(T) Limited

